### TOWN OF MILLBÜRY BOARD OF SELECTMEN MINUTES SELECTMEN MEETING ROOM

May 9, 2017

17 JUN 14 PM 12: 51

7:00 pm

Selectmen Present:

Chairman Francis B, King, Mary Krumsiek, Scott Despres, and Jon

Adams, Acting Town Manager Katie McKenna.

Bill Kane, Jeff Dore, Steve Balistreri-Millbury Sutton Chronicle

Selectman Cristo and Town Manager David Marciello absent

Bill Kane- Bicentennial Committee-there are a couple of items that they want to complete. \$1,602.45; Of which they will be installing a new sign for the town hall driveway which was named "Bicentennial Way" by the selectmen at a previous meeting. It will be placed further up the driveway so not to confuse the street address as it will stay the same. It will be dedicated on June 11, 2017. He will be putting it on the grassy area in front of the cannon.

Motion to approve the location of the "Bicentennial Way" sign made by Selectman Krumsiek, seconded by Selectman Adams.

Motion carried unanimously.

They will be replacing some shrubs that failed and sealing the patio blocks at the memorial and then any monies left over they will donating to the Millbury Beautification Committee for enhancing the little common. Selectman Krumsiek asked if they street sign could be maroon & white instead of green & white.

Jeff Dore, Chairman of the Legacy Committee- spoke regarding the time capsule that the Bicentennial Committee is putting together; the box is stainless steel 12x12x16. They would like to put the items from the celebration and store it in the safe at the Town Hall instead of burying it so that people will not have to search for it in 100 years.

### 7:15 pm Public Hearing- Transfer of License; Change of Manager; Pledge of License Lenny's Liquors to Om Shree Ganeshay-148 Worcester/Providence Tpk.

Attorney John Muradian said he is the attorney for Kartect Patel who is looking to purchase the store and real estate. We are looking for the Board to approve the Transfer.

Motion to close the public hearing made by Selectman Krumsiek, seconded by Selectman Adams.

Motion carried unanimously.

Motion made by Selectman Krumsiek, seconded by Selectman Despres to approve the Transfer of License, Change of Manager and Pledge of License for Lenny's Liquors. Motion carried unanimously.

### Fastway Auto transfer to Fernandez Auto – 519 Southwest Cutoff

There has been no information regarding the smoke shop that was in question. Ms. Fernandez supplied the Manager with the phone number of the landlord and produced her rent check for the month of May.

Motion to approve the transfer by Selectman Despres, seconded by Selectman Krumsiek. Motion carried unanimously.

Selectmen Meeting 5/9/2017

New Drainlayer's License- GoldStar Buildings-his business is based in Auburn. He will be doing work on Oaks Street.

Motion to approve the drainlayers license made by Selectman Krumsiek, seconded by Selectman Despres.

Motion carried unanimously.

Millbury Community Block Party- will be held on September 16, 2017 1:00 pm -6:00 pm. They are looking for road closures: from 12:00 pm -7:00 pm Main Street from Elm Street to Grove Street, Church Street from Main Street to the Millbury Federated Church rear parking lot entrance/exit and Farnsworth Court.

Motion to approve the Block Party and road closures made by Selectman Krumsiek, seconded by Selectman Despres.

Motion carried unanimously.

Millbury Federated Church 5K Road Race to benefit the Sandra L. Fischer Food Pantry to be held on Saturday September 16, 2017 9 am

Motion to approve the Road Race made by Selectman Despres, seconded by Selectman Krumsiek.

Motion carried unanimously.

### Change of Address- Live Flea or Buy

The business has moved from 4 Sutton Road to 175 West Main Street

Motion to approve the Change of Address made by Selectman Despres, seconded dby Selectman Krumsiek.

Motion carried unanimously.

### One Day License Miss Mass/Miss America at the Asa Waters Mansion-May 21, 2017 5:00 pm - 7:00 pm

Motion to approve the one day license made by Selectman Despres, seconded by Selectman Krumsiek.

Motion carried unanimously.

### One Day Liquor License- El Basha at the Asa Waters Mansion - June 4, 2017 12pm-4pm.

Motion to approve the one day license made by Selectman Despres, seconded by Selectman Krumsiek.

Motion carried unanimously.

### Renew Common Victualler License- The Coop- 110 Elm Street

Motion to renew the Common Victualler made by Selectman Krumsiek, seconded by Selectman Despres.

Motion carried unanimously.

### Aquarion Water Presentation \*see Attached\*

Chairman King recused himself and left the room.

John Walsh and Steve Olson appeared for Aquarion to discuss projects that have been done throughout time in Millbury and reasons the rate increase is needed. They filed the petition in April, 2017 for a 14.7% increase for the whole state. Rates will stay the same until March 1, 2018. DPU goes through a process to make sure this increase is warranted. Public hearings will be in June and July where anyone in the public can ask questions and provide feedback to the DPU. We expect a ruling on the petition in February of 2018.

Selectman Adams asked if they had a plan for another increase after this one. There is no plan in sight; it wouldn't be for at least three years.

Selectman Despres said that we are building a lot of residential housing in town; can the water system handle this? Yes, we work on a water balance program which offsets the usage; new developments estimate how much water will be used and they either do conservation work to offset the new usage or pay a water mitigation fee. They are offering rebates for shower heads, washing machines and irrigation system removal to lower usage. They have the current compacity and pressure and storage to meet the needs of any new development. We meet with the developers before they build. The Millbury system is very tight.

Selectman Krumsiek asked why there is a water ban? Right now the Burbank tank is offline so we are trying to balance the usage with the other two tanks right now. DEP requires every year from May 1<sup>st</sup> to the end of September to only allow 2 outside watering days. Selectman Despres asked if Town buildings get a water bill? Yes they do.

### Jayne Davolio- Town Clerk- Update of Recycling Center-Rules & Regulations

Ms. Davolio said that there are not many changes to the rules this year. The first piece of furniture/set is still free. Handicap placard or 65 and over sticker is free, spouse is \$7.50 each additional sticker \$25.00. We now have a credit card machine at the Recycling Center so only checks and credit cards will be accepted. You can also pay online now or at the Town Clerk office. Change: Aerosol cans can now be recycled.

Brush Chipping is November 4 & 18, 2017 and April 28 & May 12, 2018.

Selectman Despres asked about the \$300.00 fine; who gives it out and has it ever been used? DPW Director and yes it has. Selectman Despres pointed out a confliction on money accepted on page 2. He asked how the construction debris collection has been going? She will be doing a report on that at the end of the fiscal year. Selectman Despres would like to speak at a future meeting as the Chairman of the Recycling Education Committee. He asked why they were not involved in making this document?

Linda LaChance asked why the brush chipping was not done on the first date and the 2<sup>nd</sup> one is supposed to be this Saturday. As we did not have a DPW Director, the date must have been forgotten. She will get in touch with Bob VanMeter to make sure it happens this weekend.

Motion to approve the FY2018 Rules and Regulations made by Selectman Krumsiek, seconded by Selectman Despres.

Motion carried unanimously.

### **Previous Minutes:**

Motion to approve the Minutes of the April 11, 2017 Selectmen Meeting made by Selectman Krumsiek, seconded by Selectman Adams.

Motion carried unanimously.

Motion to approve the Minutes of the May 1, 2017 Special Selectmen Meeting made by Selectman Krumsiek, seconded by Selectman Despres.

Motion carried unanimously.

Motion to approve the Minutes of the May 2, 2017 Selectmen Meeting made by Selectman Krumsiek, seconded by Selectman Adams.

Motion carried unanimously.

### Town Manager Report: Katie McKenna, Acting Town Manager

She is asking the Selectmen to approve the MIIA Heath Benefit Trust Agreement for the FY18 insurance change. The insurance is provided by Blue Cross/Blue Shield. Selectman Despres asked how the body has received it? There hasn't been any pushback from the unions; there has been some questions but there's been a lot of meetings to address this. There's a savings that will be passed on to the employees.

Selectman Krumsiek asked if the Spectrum appeal is costing the town attorney fees? Yes, it is; our town counsel has to defend the town on any suit.

Chairman King asked for Mr. Spain to come in as the WRTA representative for an update? Selectman Adams went to the meeting with Bob Spain and Judy O'Connor and Mr. Spain pushed really hard to keep Route 22 open, he did represent the town well.

Chairman King asked if the board was ready to vote on Legal Counsel this meeting? Selectman Adams motioned to table the matter to the May 23<sup>rd</sup> meeting, seconded by Selectman Krumsiek.

Motion carried 3-1 (Selectman Despres opposed)

Selectman Despres asked if we could go back to all green on our street signs?

Chairman King said that he just found out from Joyce Ostrowski that the time capsule is under the 1873 sign in front of the town hall.

Chairman King asked the DPW to look at the pump station at the corner of Rayburn & Danielle for overgrown foliage.

### **Dates to Remember**

May 12, 2017- 7:00 PM- 130 Elm Street: REPTILE ROCK- a rainforest May 13, 2017- 9:00 am - 11:00 am - Millbury Football Flower Fundraiser

May 13th the Veterans will be putting the flags in the cemetery; any help would be appreciated.

### On a Good Note

Thank you, citizens, for a good turnout at town meeting. Congratulations to Jon Adams for winning his seat back.

### Mail:

Millbury Beautification Initiative donations in the amount of \$3700.00. Motion to approve the donation made by Selectman Krumsiek, seconded by Selectman Despres. Motion carried unanimously.

Commendation from Fire Chief Richard Hamilton to Emergency Dispatcher Sheryl Davis for good work done during the Upton Street Fire.

### Citizen Speak

Linda LaChance- she would like to express her concern of the lack of response from the town, DPW and potholes.com. On August 16, 2016 regarding a drainage grate on her street. On March 16 she sent an email regarding Davis Road to Auburn Road for potholes. Sent another on March 23 regarding the Davis Road pothole again. She would like the curve done at least. At Jacques Park a Ford pickup truck drove over the park and left ruts about 8" deep. She brought photos to the DPW. On April 6th she send an email to the DPW and the town manager and offered to help with the repairs. She got no response from the DPW or the Town Manger. She and a man in a wheelchair raked out the area to get it ready for youth soccer. She visited the park 3 or 4 times a week and would pick up trash, waste or anything she saw. Not to acknowledge volunteer help is terrible.

Chairman King told Ms. LaChance that he would look into this for her.

Motion to adjourn by Selectman Krumsiek at 8:45 pm, seconded by Selectman Adams. Motion carried unanimously.

Respectfully submitted,

Tish Hayes, Secretary

Francis B. King

Sandy J. Cristo

Mary Krumsiek

Scott Despres

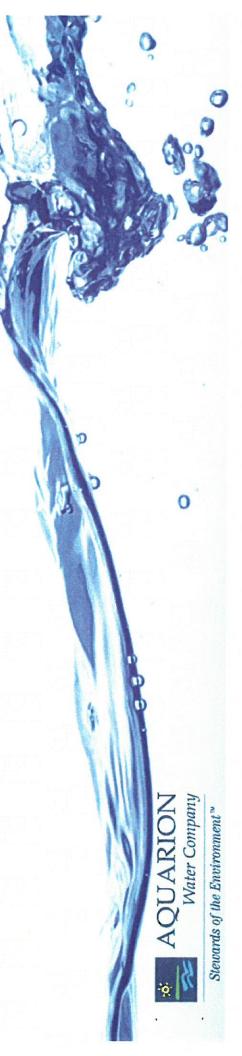
Jon Adams

Sandy & Cristo. May MD

Scot Dermer

### Aquarion Water Company of Massachusetts Millbury System

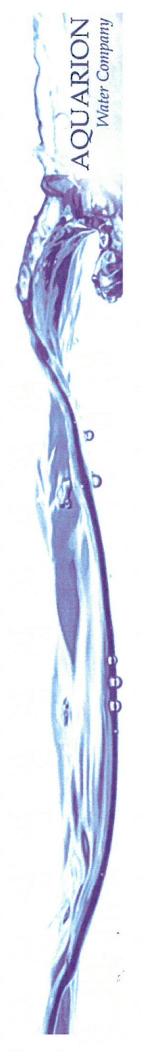
**Board of Selectmen** Meeting with May 9, 2017



### Director of Operations Stephen Olson, P.E. - Experience

- M.S. in Environmental Engineering & B.S. in Civil Engineering University of MA, Amherst.
- 25 years of consulting engineering & construction experience with drinking water systems.
- Operations experience:
- Manager, Superintendent, and Technical Advisor for several water systems.
- Past President Massachusetts Water Works Assoc.
- Board of Directors New England Water Works Assoc.
- Active Member CTAWWA, MWUA, PCWWA, BCWUA





## Stephen Olson, P.E. – Responsibilities Director of Operations

Responsible for water systems serving Millbury, Oxford, and Hingham/Hull/Cohasset

- Direct all operations and maintenance activities
- Lead infrastructure planning, design, and construction
- Leverage corporate expertise
- Communicate with local and state officials
- Regulatory compliance



# Aquarion's Dedicated and Experienced Local Team

Francis King - Operations Manager

Paul Lawson - Working Foreman

17 years

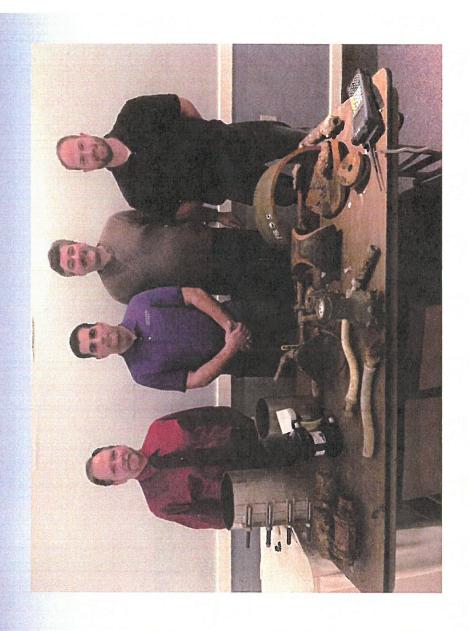
Paul Drapeau - Senior Operator 11years

Christopher Day - Utility Man A

9 years **Pete Balkus** - Utility Man B

Donna Elie - Administrator

Steve Olson- Director of Operations for MA New to Aquarion John Walsh - Vice President of Operations 16 years





### Key Corporate Staff

Engineering, Planning, and Construction

Dan Lawrence, P.E., Director of Engineering

Water Quality Team

John Herlihy, VP of Water Quality & Environmental Management

**Operations Support** 

Jeff Ulrich, Director of Supply Operations - CT

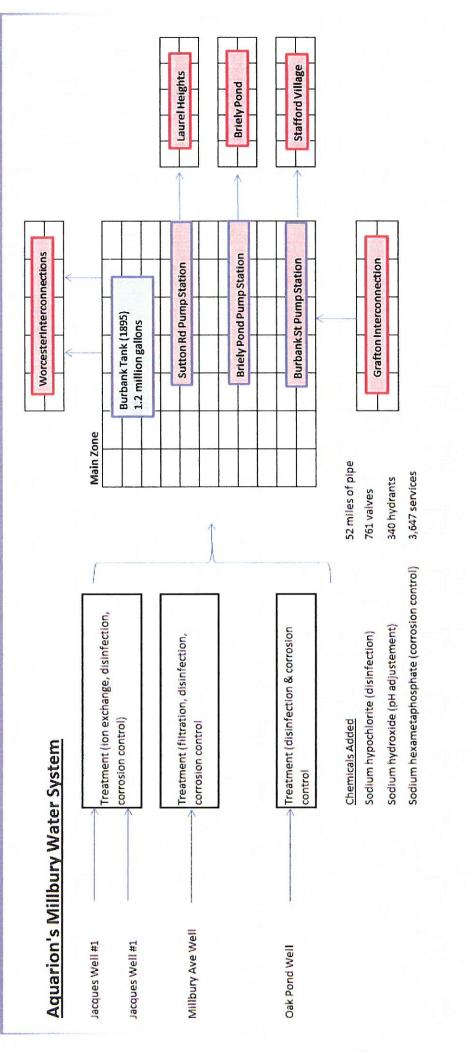
Donna Parlatore, Direct of Utility Operations - CT

**Customer Service** 

Lucy Teixeira, Vice President of Administration

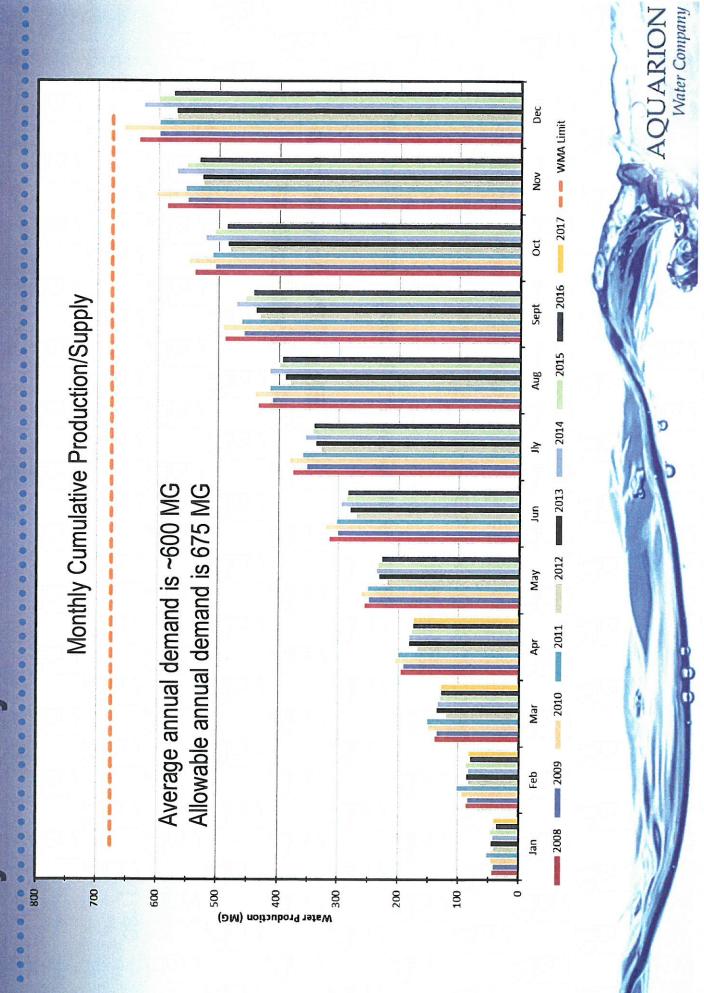


# Millbury Water System Schematic Diagram





## Illbury Water System Production



## We have improved the water system

Water Quality - We have delivered high quality water, with no water quality violations.

- Water Supply We have available water supply to meet future increases in water demand. Our average water supply withdrawals are approximately 90% of the amount allowed by DEP (85% in 2016).
- Main Breaks Year after year, we are at or below the industry average for water main breaks (0.23 per mile, AWWA).
- Working with Town We have collaborated with Millbury DPW on water main replacement projects and are in the process of recruiting a new Customer Advisory Board in 2017.
- water treatment construction, maintenance, control system, etc.. to ensure that we Industry Expertise – We have the industry experts in water quality, water supply, can provide high quality water to the more than 700,000 people we serve.



# We have invested \$2.0M in our infrastructure in Millbury

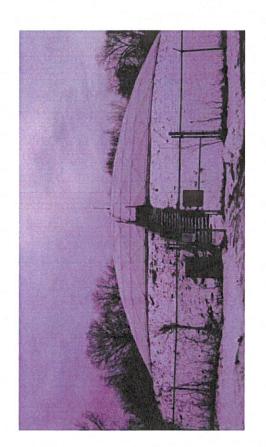
### Major Projects

- Alpine Street Main Replacement \$141K
- Route 146 Main Replacement (Phase I) \$79K
- Route 146 Main Replacement (Phase 2) \$53K
- WTP Filter Replacement \$48K
- Upgrade Chemical Feed Systems \$82K



# We are still investing and plan to continue investing

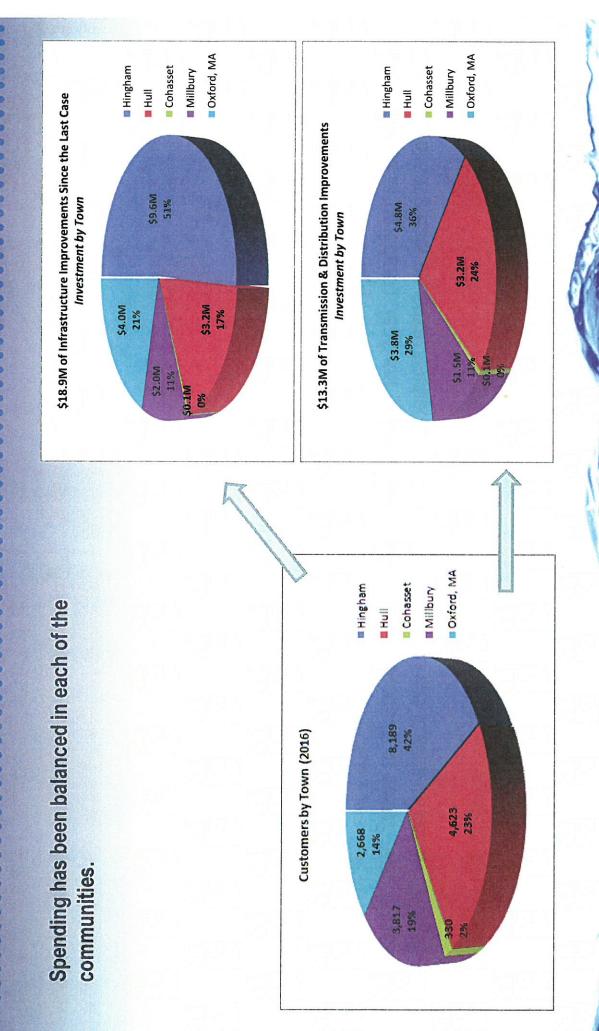
- Millbury Ave WTP VFDs (2017) \$15k
- Millbury Ave WTP I&C Upgrade (2017) \$15K
- SCADA System Upgrade (2017) \$50K
- Phillips Dr. & Woodland St Main Replacement (2018) \$512k
- Burbank Tank Rehabilitation (2017) \$600K



Note: These projects are not included in our current rate increase petition.



## Massachusetts in the past six years. We have invested \$18.9M in our infrastructure in





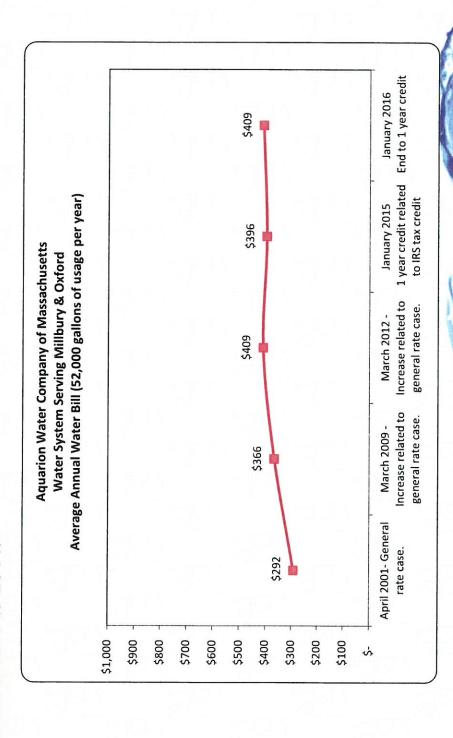
### of infrastructure investment and increased expenses We are requesting to increase our rates to cover the cost

- Our last rate increase was implemented in 2012, and is based on our expenses and infrastructure investments as of 2010, six years ago.
- increases) have grown at a modest rate of approximately 2.0% per year, compared to an increase of We have managed to control our costs such that our net expenses (expense increases less revenue our property taxes of 5.4% per year (compound average increase) in our Millbury system.
- Approximately half of the proposed increase will cover the cost of infrastructure investments made over the past six years. The other half will cover the costs of increased expenses since 2010.



## Massachusetts' average Our water rates have increased at a lower rate than the

- Aquarion water rates for Millbury have increased an average of 2.45% per year from 2002 to 2016.
- Tighe & Bond survey of 252 water systems in IMA indicates an average increase in water rates of 4.9% per year from 2000 to 2014.



AQUARION

Water Company

## What does our rate request mean for Millbury

- In April, Aquarion filed a petition with the Massachusetts Department of Public Utilities (DPU) for a 14.7% increase in its total revenue.
- Current rates remain in effect until February 28, 2018. Over the upcoming months, the DPU will review the Company's petition.
- The Company performed a "Cost of Service" study that allocates the cost of the water systems to the appropriate customer classes.
- If the Company's petition is approved as presented:
- Public Fire rates in Millbury would increase by 11.7%
- The average residential customer in Millbury would see a \$5.70 monthly increase in their water bill, which translates to a 16.7% increase.



## Anticipated Schedule and Timeline

March 13, 2017

April 13, 2017

June/July 2017

July/August 2017

Sept/Nov 2017

Nov/Dec 2017

February 2018

**March 2018** 

Aquarion filed a letter of intent with DPU

Aquarion filed the Formal Rate Case Application

Public Hearings

Intervener Testimony

**Evidentiary Hearings** 

**Briefs/Reply Briefs** 

Final Decision

New rates effective



### Next Step

Questions + Answers

