

To schedule a donation pickup, please call:

774-243-3805

Pickup Schedule

Monday through Friday:
Worcester and Auburn

Monday:
Charlton, Dudley, Oxford, Southbridge, Sturbridge and Webster

Tuesday:
The Brookfields, Leicester, Paxton and Spencer

Wednesday:
Blackstone, Douglas, Grafton, Hopedale, Mendon, Milford, Millbury, Millville, Northbridge, Sutton, Upton and Uxbridge

Thursday:
Bolton, Clinton, Harvard, Holden, Lancaster, Oakham, Princeton, Rutland, Sterling and West Boylston

Friday:
Berlin, Boylston, Hudson, Marlboro, Northborough, Shrewsbury and Westborough

2nd Thursday of Every Month:
Fitchburg, Gardner, Hubbardston, Leominster, Lunenburg and Westminster

If you don't see your town listed above, we do not currently offer services in your area.

**The DCH reserves the right to change this schedule at any time to improve the efficiency of its operation.*



In Partnership With

New England's Largest Furniture & Carpet Store
ROTMANS



Sources for Furniture Disposal

Waste Management: 508-835-6001
Worcester

Central MA Disposal: 508-721-1472
Auburn, Oxford, Southbridge, Webster & the Brookfields

BFI: 508-832-9007
Auburn, Charlton, Sturbridge & Webster

*Town not listed?
Please refer to your town webpage or call your local Department of Public Works for disposal options in your area.*

*Recycle your good,
gently used furniture
through the...*

DONATIONS CLEARINGHOUSE



Phone: 774-243-3805
Fax: 774-243-3855
www.cmhaonline.org
Email: jcox@cmhaonline.org

ABOUT THE DCH

Since 1985, the DCH has been providing donated furniture and household goods to families referred by area shelters, neighborhood centers, and health and human service agencies. The three person staff and network of volunteers run the entire operation with very limited overhead, establishing it as one of the most cost effective volunteer-based programs serving Worcester county.

Donations are distributed free-of-charge to families and individuals leaving area shelters and transitional housing programs, who are ready to make a new start in a home of their own. The DCH is also committed to helping those fleeing domestic violence, DCF reunification cases, fire victims and elders at risk.

HOW YOUR DONATIONS ARE PUT TO USE

Donations are picked up on a daily basis from generous community residents, colleges, hotels, churches and department stores. The donations are sorted and maintained in a warehouse, and immediately made available to those who cannot afford the cost of keeping a home adequately furnished. Since its inception in 1985, the request for services provided by the DCH has grown to over 1,500 families and individuals a year. Donations valuing more than \$250,000 a year are recycled back into the community by the Donation Clearinghouse.

YOUR FURNITURE AND HOUSEHOLD GOODS DO MAKE A DIFFERENCE

By assisting with people's basic needs, the DCH helps ease the transition back into a stable and self-sufficient environment for formerly homeless families. For people who are at risk of homelessness, DCH assistance helps keep people's lives stabilized with basic household furnishings.

ACCEPTABLE ITEMS

The following are items that the Donations Clearinghouse receives the most requests for:

- Kitchen tables and chairs
- Mattresses and box springs (queen sized or smaller)
- Dressers, bureaus, and nightstands
- Coffee and end tables
- Lamps



The DCH accepts the above items, as well as upholstered furniture, on an as-needed basis.

The DCH does NOT accept:

King sized beds, sofa beds, glass topped tables, items with glass doors or shelves, entertainment centers, linens, clothing, knick-knacks, electronics, exercise equipment, medical equipment, holiday decorations, patio furniture, toiletries, or appliances. To see a full listing of items not accepted, please visit our website: cmhaonline.org.

Due to potential liability issues of children consuming loose material, upholstered items must not be torn, thread worn, scratched, chewed, soiled, or covered in animal hair.

The DCH reserves the right to turn down any item deemed unfit for donation. Over worn or damaged items will not be taken.

YOUR DONATION IS TAX DEDUCTIBLE

Your furniture and household donations, as well as any monetary contributions made to the program or agency (excluding service fees), are tax-deductible to the fullest extent of the law. The estimated value of donated goods is to be determined by yourself and/or your accountant.

TO SCHEDULE A PICKUP OF YOUR GOOD, GENTLY USED FURNITURE:

1. Items must be in good, ***gently used*** condition. Furniture is given to program recipients as-is. If it is not something you would give a close friend or family member in its current condition, it is not something the DCH is able to accept.
2. The DCH must have *at least* two weeks notice to schedule your pickup. Pickups are scheduled Monday through Friday, between 9:00 am and 2:00 pm (see pick up schedule by town on opposite page). If your town is not listed, we unfortunately do not pick up in your area.
3. When calling the DCH, you may reach our answering service. Please leave a message that states the item you wish to donate, location of the item, your name, and return telephone number. Calls will be returned in the order they were received. Please allow up to two business days for your call to be returned.

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